

General Terms and Conditions

Translated content

Exhibitors

These General Terms and Conditions for Exhibitors (the "General Event Terms") apply to participation in events organized by (or in collaboration with) **InterEvent Beurzen B.V.**, operating under the name InterEvent beurzen – organisatie – advies ("InterEvent").
Chamber of Commerce number: 94379343

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Article 1 – Definitions

1.1 General Terms and Conditions: these General Terms and Conditions for Participation in Events by InterEvent, which apply to Registrants and Participants;

1.3 GDPR: General Data Protection Regulation 2016/679;

1.4 Data Subject: within the meaning of Article 4 of the GDPR;

1.5 Venue: the location designated by InterEvent for the event;

1.6 Participant: any natural or legal person who has registered for an Event through an application or oral agreement and with whom InterEvent has entered into a participation agreement. The participation agreement is concluded once the Participant has received a confirmation email from InterEvent;

1.7 Participation Fees: the total amount payable by the Participant to InterEvent, consisting of Registration Fee, Stand Rental, General Participation Costs, Electricity Charges, and (if applicable) Additional Provisions;

1.8 Participation Agreement: the agreement between the Participant and InterEvent under which the Participant is entitled to take part in the Event;

1.9 Participant Conditions: the full set of terms as recorded in the Participation Agreement, the Exhibitor Information, and these General Terms and Conditions;

1.11 Event: the event organized by or in collaboration with InterEvent;

1.12 Registrant: any natural or legal person who has registered as a participant in the Event through a participation agreement, whether or not the registration has been accepted by InterEvent;

1.14 Registration Fee: the amount owed by the Registrant to InterEvent upon entering into a Participation Agreement for their registration for an Event;

1.15 Parties: InterEvent and the Participant;

1.16 Personal Data: within the meaning of Article 4 of the GDPR;

1.17 Privacy Legislation: European and national legislation concerning the protection of Personal Data, including the GDPR;

1.18 InterEvent: InterEvent Beurzen B.V., located at Oud Amersfoortseweg 253 M, 1212 AD Hilversum, registered in the Dutch Chamber of Commerce under number 94379343;

1.19 Stand Construction: the setup and furnishing of the Stand Space;

1.20 Stand Rental: the cost for renting a set number of square meters of space for a Stand, as well as any other costs associated with participation in the fair;

1.21 Stand Space: the stand and associated rented square meters allocated to a Participant at the Event;

1.22 Controller: within the meaning of Article 4 of the GDPR;

1.23 Processing/Processor/Process: within the meaning of Article 4 of the GDPR.

Terms in the singular include the plural and vice versa where the context so requires.

Article 2 – Registration and Participation Agreement

2.1 Registration for participation in an Event must be made via a written application or an oral agreement with InterEvent. Subsequently, the Registrant will receive the Participation Agreement via email, which must be digitally signed by an authorized representative. After signing, the Registrant will receive a confirmation of participation.

2.2 The Registrant guarantees the accuracy of the data provided during registration and confirms the authority of either themselves or their designated representative.

2.3 InterEvent includes the data obtained from Registrants in a maintained database. The Registrant is aware of and agrees to InterEvent's privacy policy.

2.4 InterEvent reserves the right to refuse any registration for its own reasons. Furthermore, InterEvent may prioritize members of co-organizing associations/organizations when accepting registrations.

2.5 The participation agreement is concluded upon acceptance (oral or written) of the registration (offer) by InterEvent, confirmed by email. The agreement is also deemed concluded upon digital signing of the prepared Participation Agreement.

2.6 When allocating Stand Space, InterEvent will specify the location, type, and dimensions of the Stand Space rented by the Participant. While InterEvent will consider the preferences of the Participant as much as possible, the final assignment is binding with respect to dimensions and placement within the venue.

Article 3 – Cancellation

3.1 Requests from a Participant to cancel the participation agreement must be submitted in writing or by email. InterEvent may accept such requests on the condition that the Participant pays the following cancellation fees:

- Cancellation more than 60 days before the first day of setup: 50% of the Participation Fees;
- Cancellation between 60 and 31 days before the first day of setup: 75% of the Participation Fees;
- Cancellation 30 days or fewer before the first day of setup: 100% of the Participation Fees.

The Registration Fee is always due. This regulation applies unless there is demonstrable force majeure as defined in Article 16.

3.2 The applicable VAT will be charged on the fees mentioned in this article.



Article 4 – Changes

4.1 InterEvent reserves the right, in the case of special circumstances, to change the dates and times of an Event stated in the participation agreement, the Stand Space, stand type and/or stand location allocated to the Participant, or, in exceptional cases, the concept of the Event itself. In such cases, the Participant cannot claim reimbursement for any costs incurred and/or damages.

4.2 Changes to dates, times, Stand Space, stand type and/or stand location, or the concept of the Event do not entitle the Participant to fully or partially cancel their registration.

4.3 The participation agreement shall be terminated if the Event is canceled. In that case, InterEvent will refund all payments made by the Participant, excluding the Registration Fee and deducting any costs already incurred by InterEvent in connection with the Event. These costs will be allocated proportionally to all Participants based on their assigned Stand Space. Refunds will be processed within 60 days of the cancellation decision being announced by InterEvent.

Article 5 – Admission Prices and Tickets

5.1 InterEvent may determine an admission price for the Event, applicable to all visitors.

5.2 Upon payment of the Registration Fee, Participants will receive a predetermined number of admission tickets granting access to the Event. These tickets are personal and may not be resold or used by anyone other than the Participant.

Article 6 – Participants and Presented Goods / Services

6.1 At the Event, Participants may only exhibit and/or sell the goods and services specified in the participation agreement. Without written permission from InterEvent, it is not permitted to present or offer other goods or services. InterEvent has the right—without being obliged to pay any compensation and without providing reasons—to refuse or remove goods and services from the Event, even if they are listed on the registration form and/or participation agreement. Any associated costs will be borne by the Participant.

6.2 InterEvent may take photographs and/or video recordings of the Event, the Stand Spaces, and individuals present for InterEvent's marketing purposes. Where necessary, InterEvent will request permission for this. Participants and their personnel will allow the publication and/or distribution of such recordings and indemnify InterEvent against any related claims.

6.3 Participants are not permitted to employ or bring children under the age of 15 to the Event.

Article 7 – Payment Obligations

7.1 The Participant owes the Participation Fees stated in the participation agreement as well as any additional fees outlined in these General Terms and Conditions. All amounts are subject to VAT.

7.2 Participation Fees, with the exception of the Registration Fee (invoiced shortly after agreement confirmation), will be invoiced in one or two installments prior to the Event. Invoicing occurs according to the schedule stated in the Exhibitor Information, unless otherwise agreed. When calculating Stand Rental, partial square meters are counted as full square meters.

7.3 Unless explicitly agreed otherwise in writing, invoices must be paid within 14 days of the invoice date.

7.4 If payment is not made on time, InterEvent may charge statutory interest on the invoice amount from the due date until full payment is received.

7.5 All legal and extrajudicial costs incurred by InterEvent due to a Participant's breach of contract will be charged to the Participant as compensation for damages.

7.6 If the Participant in default is a natural person not acting in a professional or commercial capacity, collection costs will be calculated in accordance with Article 6:96 paragraphs 2 through 6 of the Dutch Civil Code. In all other cases, extrajudicial collection costs amount to 15% of the outstanding principal.

7.7 If the Participant believes an invoice is not (fully) owed, this must be communicated in writing or by email to InterEvent, with justification, within ten days of the invoice date. Failure to do so forfeits the right to dispute the invoice.

7.8 InterEvent is entitled to apply payments from a Participant to outstanding debts owed to InterEvent.

Article 8 – Setup

8.1 The Participant must set up and furnish their Stand Space at the assigned location during the days and times specified, in accordance with the instructions of the venue operator. The Participant must follow InterEvent's directions.

8.2 The Stand Space is provided without stand construction, furnishing, furniture, or any other provision, unless otherwise specified in the participation agreement.

Article 9 – Dismantling and Clearance

9.1 When dismantling, clearing, and cleaning their Stand Space, the Participant must strictly follow the instructions issued by InterEvent. If the Participant fails to comply, InterEvent is entitled to remove any waste at the Participant's expense.

9.2 The Participant is required to return the rented Stand Space to its original condition after the Event ends. Any damage to the Stand Space and/or the venue is at the Participant's expense.

9.3 Goods belonging to the Participant that remain in the venue after the period specified in Article 10.1 may be stored or destroyed at the Participant's risk and expense.



Article 10 – Use of Stand Space and the Venue

10.1 The Participant is only permitted access to the venue for the purpose of constructing, furnishing, using, and dismantling the Stand Space during the periods specified in the participation agreement and exhibitor information.

10.2 The Participant must strictly follow instructions issued by or on behalf of InterEvent, the Municipality, the Fire Department, and other authorities.

10.3 Aisles must remain completely unobstructed at all times. InterEvent is authorized to clear and keep aisles clear at the Participant's expense.

10.4 Unless expressly agreed otherwise in writing with InterEvent, the Participant is not permitted to:

- rent out or transfer all or part of their Stand Space to third parties, or exchange it with another Participant;
 - keep the Stand Space closed or unattended during the opening hours of the Event, or to cover or remove exhibited goods;
 - engage in activities that, in InterEvent's opinion, damage or diminish the quality of the Event, or harm other Participants, visitors, or third parties;
 - cause harm or nuisance through noise, obstruction of light or view, or any other form of disturbance;
 - engage in unfair competitive practices;
 - project images, amplify speech via loudspeakers, play (live) music, or produce sound exceeding 75 dB(A) measured at the edge of the Stand Space;
 - make changes to the venue such as gluing, painting, chiseling, drilling, nailing, or otherwise damaging floors, walls, ceilings, columns, etc.;
 - promote or offer goods or services not listed in the Participation Agreement or that have been refused/removed by InterEvent;
 - sell goods or services without written permission from InterEvent;
 - sell to consumers without offering a return, repair, or exchange policy for defective products;
 - place or distribute goods or promotional materials (e.g. flyers) outside the Stand Space;
 - use walls of adjacent Stand Spaces;
 - display or use flowing, spraying, or misting liquids at or near the Stand Space without InterEvent's written approval;
 - bring flammable or explosive substances, gases, hazardous goods (including pesticides), foul-smelling substances, or radioactive materials, or light open flames;
 - bring, stock, sell, or distribute food and/or drinks in the venue without InterEvent's consent and in violation of applicable laws;
 - organize lotteries or competitions without InterEvent's approval; and
 - conduct or commission surveys among visitors or other Participants outside their own Stand Space.
- Sound levels must not exceed 75 dB(A) measured at the edge of the Stand Space, unless otherwise agreed in writing with InterEvent. This limit may be adjusted based on venue policies.

10.5 The final assessment of the use of the Stand Space and/or venue by the Participant is at the discretion of InterEvent.

Article 11 – Intellectual Property Rights

11.1 InterEvent holds the intellectual property rights related to the Event. InterEvent may grant Participants and other third parties written permission to use these intellectual property rights in a manner prescribed by InterEvent.

11.2 Materials provided by the Participant (such as visual and audio content) may be used by InterEvent for promotional purposes related to the Event, provided the Participant has given prior written consent, either through the Participation Agreement or a separate declaration. The Participant retains the right to refuse or limit such use.

Article 12 – Catalogue / Website / Social Media

InterEvent may publish a catalogue or set up a website for the Event in which the attending Participants and their goods and services are presented. Participants are required to provide InterEvent with the necessary information in a timely manner for this purpose. Neither InterEvent nor any third parties engaged by it shall be liable for errors, shortcomings, or omissions in the catalogue and/or website, unless such issues are the result of intent or deliberate recklessness on the part of InterEvent (or the third parties engaged by InterEvent).

Article 13 – Risk and Liability

13.1 The Participant's goods, including packaging materials, are present at the venue at the Participant's own risk and expense. Unless agreed otherwise, InterEvent does not undertake to secure or insure the goods.

13.2 The Participant is responsible for obtaining all necessary permits and approvals relating to their participation in the Event and for compliance with all applicable laws and regulations relating to their activities.

13.3 InterEvent shall not be liable for any damage, whether direct or indirect, suffered by the Participant, their staff, persons working on their behalf, holders of access passes issued to them, or their visitors, unless such damage results from intent or deliberate recklessness on the part of InterEvent.



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13.4 The Participant is liable for, and must adequately insure against, all damage of any kind caused by the acts or omissions of themselves, their staff, persons working on their behalf in any capacity, and/or holders of their access passes, as well as for damage caused in any way by their goods or services.

13.5 The Participant indemnifies InterEvent against all claims that others may assert against InterEvent in connection with the Participant's conduct or omissions.

13.6 Any liability on the part of InterEvent is limited to the amount paid out under InterEvent's applicable liability insurance. In the absence of insurance coverage, InterEvent's liability is limited to the Participation Fees payable by the Participant under their registration.

Article 14 – Non-Compliance

InterEvent is entitled to take measures against a Participant, their personnel, persons working on their behalf, or holders of access passes issued to them, who act in violation of any provision of the Participation Conditions or fail to comply with any instruction issued by or on behalf of InterEvent. These measures may be taken without judicial intervention and, if necessary, at the Participant's expense, and may include but are not limited to:

- wholly or partially dissolving the participation agreement without requiring prior notice of default;
- revoking the issued access passes and denying the person(s) immediate access to the Event and/or the venue;
- preventing further setup, closing, or partially/fully vacating the Stand Space, and reallocating the freed or unoccupied space;
- retaining, storing, or destroying goods and materials belonging to the Participant or placed by the Participant;
- excluding the Participant from current and future participation in the Event or other events organized by InterEvent;
- charging statutory commercial interest and extrajudicial collection costs in the event of late or incomplete payment of the Participation Fees;
- and reserving the right to claim full compensation for any damages suffered or to be suffered by InterEvent.

Article 15 – Confidentiality

Both Parties shall maintain confidentiality with regard to all information related to the participation agreement and any information obtained during its execution, where one Party has indicated the confidential nature of the information to the other, or where the other Party should reasonably understand that the information is confidential.

Article 16 – Force Majeure

16.1 Circumstances beyond the will and/or control of InterEvent that are such that full compliance with the agreement can no longer reasonably be demanded from InterEvent shall entitle InterEvent to fully or partially dissolve the participation agreement or suspend its execution, without being liable for any damages.

16.2 Circumstances justifying a force majeure claim include, but are not limited to:

- weather conditions preventing the execution of the agreement;
- non-performance, partial performance, or delays by suppliers;
- war or threat of war;
- full or partial mobilization;
- import and export restrictions;
- measures taken by Dutch and/or foreign governmental bodies that make execution of the agreement more difficult and/or costly than could have been foreseen at the time of contracting;
- exceptional public events, including but not limited to national mourning, which may reasonably lead InterEvent to decide not to proceed with the event;
- strikes and/or business occupations;
- epidemics;
- transport disruptions;
- loss or damage during transport;
- fire;
- theft;
- power outages;
- machinery failure;

This applies both to InterEvent itself and to third parties from whom InterEvent wholly or partially sources required materials, raw materials, or semi-finished goods; and all other causes arising beyond the will and/or control of InterEvent.

InterEvent Beurzen B.V.

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Article 17 – Privacy

17.1 InterEvent and the Exhibitor shall each act as a Controller for the processing of Personal Data under their own responsibility in the context of participation. Where either Party acts as a Processor on behalf of the other, a separate data processing agreement will be concluded.

17.2 The Exhibitor and InterEvent will process Personal Data carefully and in compliance with applicable privacy laws and regulations. Both Parties shall implement appropriate technical and organizational measures to secure Personal Data, in accordance with Article 32 of the GDPR.

17.3 From the moment Personal Data is received from InterEvent until it is transferred back, the Exhibitor is responsible for full compliance with all applicable privacy laws and regulations.

17.4 The Exhibitor may use Personal Data obtained through badge scans only once to contact the visitor regarding their own products or services. Further processing, reuse, or transfer to third parties is permitted only with the Data Subject's explicit consent.

17.5 Under no circumstances may the Exhibitor disclose these Personal Data to third parties, unless this is necessary for executing the Participation Agreement with InterEvent or is legally required.

17.6 The Exhibitor shall inform Data Subjects in accordance with Articles 13 and 14 of the GDPR about the processing of their Personal Data, including any sharing with InterEvent.

17.7 InterEvent informs Data Subjects about its processing activities via its privacy policy, available at www.interevent.nl/privacyverklaring.

17.8 The Exhibitor and InterEvent shall each individually handle any request or objection from a Data Subject in accordance with applicable privacy laws. If the Exhibitor receives a request relating to InterEvent's processing activities, it must consult InterEvent within 7 days to coordinate a response.

17.9 The Exhibitor shall promptly inform InterEvent in the event of a detected or suspected personal data breach, or if it receives a request or investigation from a supervisory authority (e.g., the Dutch Data Protection Authority or the Consumer & Market Authority), or any other indication that may lead to such investigation concerning data processing under the Participation Agreement.

Article 18 – Applicability of General Event Terms

18.1 If any provision of the General Event Terms is nullified or declared invalid, the remaining provisions shall remain fully in effect. InterEvent will replace the invalid or nullified provision with a new provision that reflects the original intent as closely as possible.

18.2 The applicability of any terms and conditions of the Participant is explicitly rejected, regardless of any reference to or inclusion of such conditions in previous or future communications, including on invoices.

Article 19 – Digital Events

19.1 If InterEvent offers an event partly or entirely in digital or hybrid form, the provisions of these General Terms and Conditions apply to the digital version where relevant.

19.2 Participation in digital components (e.g., webinars, virtual stands, or online platforms) may be subject to additional technical or content-specific terms. These will be communicated to the Participant in advance.

Article 20 – Disputes

20.1 These Participation Conditions and all legal relationships between InterEvent on one side and the Participant and/or Registrant on the other are governed exclusively by Dutch law.

20.2 In the event of disputes arising from these Participation Conditions or related legal relationships, the Parties will first attempt to resolve the matter amicably. If unsuccessful, the dispute shall be settled exclusively by the competent court in Amsterdam, without prejudice to rights of appeal or cassation.

20.3 If a Participant or Registrant no longer has a known place of residence or business known to InterEvent, the official address for legal notices and communication shall be deemed to be the InterEvent office at Oud Amersfoortseweg 253 M – 1212 AD Hilversum – The Netherlands.

Article 21 – Final Provision

In all cases not provided for or deemed unclear in the Participation Conditions, InterEvent shall decide.